

Specialists in endoscope reprocessing for more than 35 years!



WASSENBURG POLICY ON CORPORATE SOCIAL RESPONSIBILITY 2022-2023

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WASSENBURG
medical



FOREWORD

A safe endoscope for every patient. That is our vision, our core value, which we, Ronald and Arno Wassenburg, have worked on for decades. This vision goes beyond the safe endoscope alone: it is ultimately about the humans being themselves. People living in a world we all share and pass on. A world that is under increasing pressure from war, pollution, poverty and inequality.

We want a world that is safe and clean and where the quality of life is high.

We have translated this vision into five core values. Core values in which our mission and vision are embedded, in order to make our contribution to a safe, clean and liveable planet for now and the future.



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INTRODUCTION

Wassenburg Medical BV is not only about a safe, user-friendly, efficient and innovative cleaning and disinfection process for endoscopes for every hospital and clinic, but is first and foremost about people. An environment where ambitions are given space, dreams are realised and investments continue to yield optimal returns.

We believe in sustainable, equal relationships. Profit and return optimisation are of course important, but striving for short-term gain goes against our convictions. We therefore go for enduring relationships and a sustainable, focused vision; continuity. This is because we also want to contribute to a bright future as a core condition for the well-being of people, companies and our living environment.

Wassenburg Medical BV operates in the medical sector in which many improvements can be achieved on the theme of Corporate Social Responsibility (CSR). Partly stimulated by our stakeholders, we feel involved and responsible as a market party to contribute, where possible, to this important social theme. From this starting point, we want to raise awareness of the importance of CSR in our organisation and among our stakeholders. In doing so, we follow Dutch and European legislation and Hoya's policy plans. This is so that we are able to take our social responsibility together with our stakeholders, and to actively develop and maintain CSR step by step.





VALUE ORIENTATION

We have summarised our corporate DNA in five core values. This DNA is a translation of our values, which we want to reflect recognisably in everything we do. Likewise in our CSR policy.

Our core values are:

Relationship-oriented

We immerse ourselves in the wishes and needs of our customers, patients and employees, and think and act primarily and respectfully with their interests in mind. We pay sincere attention to them and strive for win-win situations - a prerequisite for a lasting relationship. We want to be easily accessible and approachable, and make every effort to avoid bureaucracy. After all, we want to help people practically and concretely, without 'hassle'. Efficient, solid and good.

Reliable

We say - respectfully - what we do and do what we say. We do everything we can to satisfy relationships, but in doing so we set clear frameworks. Because being reliable also means not raising false expectations. Clarity makes us thorough, honest and respectful. We are also reliable internally, towards each other. We keep agreements, making every effort to contribute to the objectives of our organisation. This also means that we call each other to account when someone falls short.

Specialist

We are specialists in all disciplines combined within our company. Expert, experienced and innovative. We lead the way and ensure that we stay ahead. With our knowledge and expertise, we make complex matters transparent and thus reduce risks for our customers. That makes us, above all, a practical specialist.

Working together

Different disciplines work closely together within Wassenburg Medical BV. But we also seek close cooperation outside our own organisation. We are constantly looking for new, enduring partnerships to add value to our organisation and our customers. Together, we strengthen each other. We are there for each other, so that everyone feels at home at Wassenburg Medical BV.

Enterprising

We are enterprising, in a responsible way. We look for, see, create and seize opportunities. For patients and customers, and therefore also for ourselves. Innovative, daring, but always controlled.



CSR PRINCIPLES AND VISION

We are focused on making step-by-step improvements in our organisation that will grow our CSR performance. We follow Dutch and European legislation, as well as Hoya's policy plans. We are transparent about our performance, and actively involve and encourage our stakeholders in sharing knowledge, experience and insights in order to realise our CSR ambitions sooner.

More specifically, we formulate our CSR principles and ambitions as follows:

- We strive for a careful balance between people, planet and profit.
- We aim to continuously reduce our ecological footprint.
- We strive for diversity in our staff composition and promote the vitality, employability and development of our employees.
- We also pay attention to the social and environmental aspects involved in production, transport and use when procuring products and services, and are open to new opportunities in sustainable products and services.
- We are open to cooperation and partnerships, and are willing to actively share knowledge and experiences.
- We contribute to the quality of life in the place or region with which we are associated.
- We periodically formulate new CSR goals, provide honest and clear information on progress and are willing to discuss our goals with stakeholders.

STAKEHOLDER EXPECTATIONS

The medical devices sector can do a lot when it comes to its contribution towards energy control, waste management and acting with integrity. Interest in these aspects is increasing among stakeholders. Indeed, our activities should increasingly contribute to making our products more efficient, better and longer lasting. However, it makes sense to start first with those elements that are entirely within our own sphere of influence. And that is our own organisation. Nevertheless, we can be expected to always take CSR into account when providing services for the benefit of our stakeholders, even if the decision-making is external.





KEY THEMES

As an organisation, we want to account for the measures we have implemented and still need to implement in the short or medium term using the key themes below. In addition to all implemented measures, we report on the objectives yet to be realised. The main themes are:



Environment



Fair business



Working conditions



Consumer affairs



Community involvement
and development



Human rights

Based on these core themes that correspond to the core themes from ISO 26000:2020, several initiatives have been set out with corresponding timelines. These initiatives are shown in the annex.

Core theme: Environment

For the core theme Environment, the focus is first on awareness and waste separation, and a start will be made on reducing human and material transport movements. The financial year '22 - '23 will also be used as a baseline: this year our carbon footprint and water consumption will be determined, and plans will be made to reduce these through awareness and behavioural changes.

Core theme: Fair business

For the core theme Fair Business, our existing General Conditions of Purchase are being reviewed for fair wages and the exclusion of child labour and other business practices that our company does not support. These agreements will be updated if necessary.

Core theme: Working conditions

For the core theme Working Conditions, a benchmark will be performed on the remuneration policy within the company. In addition, good employeeeship will be examined.

Core theme: Consumer affairs

Wassenburg Medical BV values the customer and especially the patient. The company's slogan is: A safe endoscope for every patient. We ensure that our devices are, and remain, state of the art in order to ensure optimal patient safety.

Core theme: Community involvement and development

In this core theme, Wassenburg Medical BV will first focus on the company's accessibility. This will be addressed on two fronts: first, by contacting the local authorities and second, by entering into agreements with organisations that mediate with people who are distanced from the labour market.

In addition, we will organise a clean-up day every year, during which the company's surroundings will be cleared of litter.

Core theme: Human rights

Finally, the policy will be reviewed for discrimination in the broadest sense and corrected where necessary.



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